



Editor and feedback to;
Frances.Jamieson@housing.nsw.gov.au
Tel : 0412525164

Contact for PIE
Jacob.Joseph@housing.nsw.gov.au

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Government and Community work together

Partners in Employment (PIE) is an initiative of the people of Campbelltown, the residents, the workers, Government and Non Government organizations and the community sector. Campbelltown has significant pockets of disadvantage around the five areas of public housing concentration, many are excluded from participating in mainstream activities.

It was decided in 2004 to form an alliance with a specific focus on addressing the needs of those communities in relation to learning and employment.

PIE has a steering committee formed through a wide range of agencies, it has a strategic plan. PIE hold forums four times a year bringing in guest speakers and unpacking specific issues, exploring ways to move

forward together.

The strength of PIE has been the networking, the partnerships formed and the ease with which agencies communicate with one another. It provides a strategic framework for many of the activities targeting Airds, Rosemeadow, Macquarie Fields, Minto and Claymore.



Recent forum where PIE members discuss literacy as one of the barriers to employment for many public housing residents.

Each of the five communities has an employment plan developed by the people and the services that work in that community. A taskforce from the community works together to address the issues identified by the people.

Rosemeadow have just completed their Employment plan in November 2009 and are looking forward to the implementation.



The children of Rosemeadow share what they want to be when they grow up. This six year old wants to be a hairdresser.

SOCIAL ENTERPRISE

employing public housing residents to undertake the repairs and maintenance on public housing homes



Fair Repairs is a partnership between HNSW, Fair Business, Spotless and TAFE and is supported by the JSA agencies in Campbelltown.

This initiative targets public housing residents to repair and maintain public housing properties.



**Fair Repairs participants
Contact:4620 5310**

TAFE outreach provided training in modules from Certificate I in Building and Construction.

It is hoped to gain the support of the Federal Government to expand this successful project and employ many more residents from Campbelltown.



BOYSTOWN GRADUATE REWARDED



BoysTown
Fresh start.
New hope.



Young Campbelltown local Nathan Morrison recently received a Housing NSW Achievement Award for his work in the BoysTown Horticulture and Landscaping Traineeship Program.

The Honourable David Borger, Minister for Housing and Minister for Western Sydney presented Nathan with the award for excellence in attendance, diligence in completing Certificate II in Landscaping, and achieving numerous personal goals during 2009.

BoysTown's Sydney Regional Manager Michael Starr said Nathan was nominated for the award because of the significant life changes he had made since beginning his traineeship. "When we first met Nathan he had separated from his family and was mixing with local gangs but with some hard work he has turned his life around." During the program he completed a Certificate II in Landscaping, earned a drivers licence and purchased his own car. Now he has a job and is living back at home with his mother and two

younger brothers. "We couldn't be prouder of Nathan and are pleased he is being recognised with an Achievement Award, which includes a \$100 Bunnings Gift Card."

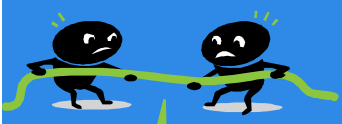
The Horticulture and Landscaping Program consists of four teams of five trainees who work on projects across the Campbelltown and Blacktown regions and is offered in partnership with Housing New South Wales. Young people receive paid full-time work and on-the-job training that creates real outcomes for those in the program and the wider community.

Contact: Phone: 02 4640 7700

The young people are the future, let's get behind them..



Strong partnerships are a key to success!



You have to link with the people where they are at. Linking in through the children is a very good strategy



MACQUARIE FIELDS YOUTH

Commencing in September 2009 MAX Employment partnered with Spotless, HNSW and other community organisations to provide a 9 month training and employment program for 15 youth residing in the Macquarie Fields area.

They successfully participated in training and work experience in the construction industry. This has generated paid employment opportunities, allowing the participants to work within the local community.

Contact: : 9203 9222



The Wheels on the Wheely Good Fun mobile supported play-group keep going round and round in Airds, Rosemeadow, Minto Claymore and Ingleburn Monday to Thursday during school terms, even when it's raining.

Wheely Good Fun is free. Children aged 0-5 years and their parents/carers can enjoy 2 hours of fun with a variety of toys, games, craft activities, play dough, stories and songs. Morning tea is provided for children and a free cuppa for adults.

So come and meet other parents, have a chat, access our wide range of parent information, share stories and relax and have fun while playing with your children.

Contact: 02982 92911



Peter is a 23 year old from Minto. He was referred to **Break Through Mentoring**

by his JSA provider. Peter came into the program having never worked a day in his life and never had the encouragement or support from those around him to look for a job. He characterised himself as someone who didn't mind not working, but his thinking changed when he saw his little brother heading down the same path. Peter was very open to working with a mentor and was matched with Vince, a relatively young man, working as the finance manager at Unilever/Streets in Minto. Vince is driven and has achieved a lot in a very short period of time. After meeting with Vince on only 2 occasions, a noticeable difference could be seen in Peter's demeanour; this was also noticed by his JSA consultant. Vince gave Peter the heads up on 15 casual positions that were going to be advertised for the Minto Streets plant. They put together an application and submitted it to the HR department. Peter was granted an interview. Peter passed all the assessments with flying colours (ranking third out of approximately 150 applicants). Peter received excellent feedback on his interview skills and was offered one of the positions!

Contact:: Tracy 0420 308 324

Focus on the person and not the process



MIDNIGHT BASKETBALL



Having structure and rules where people can develop self control and self respect works well.

Campbelltown's Midnight Basketball program took place again this year from October - December coordinated by **Campbelltown City Council** and was supported by many local community partners." The second tournament attracted almost 80 young people 12 - 18 years across the Campbelltown LGA to take part in an 8 week basketball tournament on Friday nights with a

healthy dinner, transport and life skills workshops provided. The workshops aim to address issues faced by local young people and must be completed to compete in the tournament - the program rule is 'No Workshop, No Jumpshot'

As part of the workshop program for this tournament, two employment workshops were held with participants. The workshops were facilitated by Career Origin who were engaged by Macarthur Workplace Learning Program to conduct the workshops. The work-

shops included interactive skills information sessions on, writing a resume and attending a job interview. The young people responded enthusiastically to the workshops and many asked for their personal resume drafts to take home. The next Campbelltown Midnight Basketball Tournament will be held from February - March 2010.

For more information please contact (02) 4645 4354 or campbelltown@midnightbasketball.org.au



Gemma Cooney HNSW and Adam Ainscough Centrelink, sign off on a Memorandum of Understanding to enable better services to mutual clients .

Disability comes in many shapes and forms...



While disabilities are very different, one thing is the samethe need to know about the full range of support available to help people with disabilities succeed at school, TAFE, university, training and in employment.

The **National Disability Coordination Officer (NDCO) Program** works to help people with disabilities and chronic medical conditions transition to, and succeed in, post-school education, training and employment. It also aims to establish better links between school, TAFEs, universities, training providers and disability service providers. Some of the highlights of the **NDCO program** in 2009 include:

Development and launch of a comprehensive transition planning website "Get Ready for Study and Work" - www.uws.edu.au/ndco

The highly successful "Enhancing the Links" seminar held in June that provided information to over 200 local school staff and disability service providers about the support available in post-school settings

Active involvement in local networks, including the Learning, Employment and Economic Development Group, Macarthur Disability Network and South Western Sydney Vocational Support Network

Providing information and linking people with disabilities, their families, and school staff to appropriate disability support services

Delivery of training to employers and service providers in the areas of disability confidence, disability disclosure, and legal responsibilities



Nicole at the Wollondilly Council's breakfast - celebrating international Day of People with a Disability

Many of our residents in public housing are in receipt of disability support pension and they are often very active volunteers in the community.



Your local NDCOs for Campbelltown, Camden, Wollondilly, Liverpool and Fairfield are Nicole Ison and Gillian Hilt. We are based at UWS Campbelltown Campus and can be contacted on 4620 3246, 4620 3175, n.ison@uws.edu.au or g.hilt@uws.edu.au. We look forward to working with you in 2010!

YOUNG CLAYMORE PEOPLE CELEBRATE IT SUCCESS

Place based strategies are very effective

Ten Claymore youth celebrated completion of the latest "Skills in the Hood" course run through WorkVentures. The project is aimed at helping at risk youth aged 12-25 develop their IT skills to help find a job. The course covers the use of Microsoft applications. Adobe Photoshop for graphic design, basic web design and more. The new website created and designed by the course participants skillsinthehood.info.

Call WorkVentures Claymore on 4628 2901 for further information.



ACTIVE WORKING SOLUTIONS



securing government funding for training for Sydney West's jobseekers.

How many more businesses in Campbelltown could take on a trainee? Can you?



Connecting with the children is one of the best ways to connect with the adults.



Many young people from Campbelltown have never been to the city, the beach or ever used public transport on their own..

KEEP CAMPBELLTOWN WORKING

Active Working Solutions (an RTO owned by the Recovere Group) has historically been successful in securing funding for training jobseekers in South West Sydney. We are hoping for further funding in 2010 in Certificate III and IV qualifications in the areas of Aged Care, Disability Work and Business. We also have a growing need for traineeships. On the 29th October 2009, Cherie Marantz, the National Manager – RTO presented 4 students/trainees with a Certificate III in Business. This milestone was part of the fantastic 12 month project run by Housing NSW. The project's aim

was to up skill Housing NSW tenants and we are proud to be part of such an important initiative. Congratulations to those students who were offered traineeships, the environment was extremely competitive. This training will make the student more employable and attractive in today's competitive labour market. Popular courses at the moment are Cert IV in Front Line Management, Cert IV in OHS and Cert IV in Business Administration.

Call us on 1300 132 990 if as a potential student you have training needs or if you are a company wanting to reduce

training costs.

Active Working Solutions is proud to say that 90% of our students (jobseekers) in 2009 gained employment. Our most successful course was the Cert III in Aged Care as it includes 60 hours of work experience.

Thankyou to Carrington & Healthscope (Campbelltown Private Hospital) for allowing the opportunity for work experience in the Campbelltown area .

Local employers support local people

KIDS STUDY TIME (KST) Claymore Neighbourhood Centre

KST is an after school homework program for primary school aged children living in Claymore. The program runs on Tuesday and Wednesday afternoon and is operated by a pool of volunteers, coordinated by Sister Julia Hartnett. Overall supervision is provided by the Neighbourhood Centre Coordinator, Bronwyn Hennessy. A maximum of 15 children are enrolled.

We started the program up in March 2009 and having previously run in Claymore for more than 10 years, KST was well known and we had 15 children enrolled almost before any promotion was done! This program encourages the children to recognise the importance of learning and supports them to grow academically, thereby increasing their opportunities in life.

Many of the children do not have the support or appropriate space to complete their homework at home. At KST the children receive one to one and group support from the volunteers in completing their homework. Older students and staff from St Gregory's College attend every Tuesday and often on Wednesday to assist the children and this give them great role models to emulate.

The volunteers assist the children through encouragement and positive reinforcement Kids Study Time – Claymore Neighbourhood Centre

The children enrolled in KST have come from various cultural backgrounds including Indonesian, Tongan, Samoan and Syrian.

KST has encouraged the children and their parents to mix and get to know each other in a 'respectful space' and many friendships have formed where they may not have previously. **Tel: 0246 262 007**

WorkVentures - AMAZING RACE



workventures



Another **Amazing Race** from WorkVentures. October saw the running of the third annual Campbelltown Amazing Race organized by WorkVentures through its Airds Local Enterprise Centre. The event aims to encourage local youth to use public transport, develop confidence, self esteem, transport skills, team work and a sense of achievement. Fourteen teams participated this year with 71 participants. Entry to the race was free and was supported by generous donations from State Rail and local businesses. Tel 02 4628 8622

YUMMY CAFÉ



SINCERE THANKS

The Yummy Café is an initiative of the YWCA NSW and the Benevolent Society under the Australian Government Communities for Children's Strategy to create a child friendly community and improve life opportunities for young children and their families in Ambarvale and Rosemeadow.

The Café is based on a social enterprise model with all profit going back into the running of the café and community activities.

The cafes purpose and activities are guided by a community group



called café connect which meets monthly at the café.

The café was designed to be a hub in Rosemeadow Ambarvale linking together a number of activities for families, providing a child and family friendly venue for the whole community.

The yummy café is child friendly with a large outdoor play area. It offers delicious food at affordable prices. Playgroups, children activities, private function space, catering services and programs and activities for children are all available. **Contact: 46281606**



Gemma Cooney Area Director for HNSW Greater Western Sydney would like to express her appreciation to PIE for all the hard work in developing sound partnerships and programs with the aim of ensuring that public housing residents in Campbelltown are included and have access to mainstream activities and opportunities.

MINTO ACCESS POINT (MAP)



It's the MAP!

MINTO ACCESS POINT (MAP) is located at Minto Mall. It has 2 training rooms, interview rooms and office space for visiting services.

Since February 2009 we have provided free access to computers, fax and the internet to our 700 members. Members of all ages access all of our services free of charge. MAP is open between 8.30am and 5pm on Monday, Tuesday, Wednesday and Thursday. It's easy to become a member, just come down and fill out a form; if you are under 16 you need your parent's permission. We provide assistance with accessing training opportunities

and staff are happy to proof read and edit resumes or letters of application. 2009 saw more than 30 of our members get paid work. We can help you type your resume, we can show you how to open an email and how to use a fax machine. We have a free counseling service and legal service available at MAP- you need to make an appointment to access services. We provide information on services available locally. Courses are run in response to members needs. 12 members successfully completed a 2 semester TAFE Outreach Computer Course in December 2009.

We are currently recruiting participants for our Conversational English for Work to be run in partnership with Mount Annan Church Community Services. Not all of our members are job seekers, we have members who use the service to "stay in touch" with family and friends, look at education opportunities, access our counseling or legal services, access JP services, work on study or research or just surf the internet.

Contact Phone: 94268600



Julian proudly shows the MAP at Minto

COMMUNITY CHANGE MAKERS

Natalee Bonnell heads up the Community Change Makers initiative in Airds. Working alongside volunteers in that community Natalee co-ordinates resident driven change. The residents set the priorities, identify the projects and initiatives and together the Airds community address those issues.



**Community Change Makers
Natalee Bonnell
Tel :0412425576**

MACQUARIE FIELDS HOLDS EMPLOYMENT AND LEARNING EXPO November 2009

Over 400 residents attended the Macquarie Fields Employment and Learning Expo at the Glenquarie shopping centre. Residents enjoyed the entertainment provided by the Centrelink choir. Many JSA providers provided prizes to give away to the residents.



Taking the services to the people

Macquarie Fields Expo

This is an awesome model for building community capacity!





ADULTS LEARNING TO READ

Over the past 3 or more years, a group of dedicated volunteers from Mt Annan Church have been working in Claymore to come along side the residents and give them a hand up, to encourage them to learn and to do some things differently.

Services that have been provided are; free budget counselling, crisis food packages, assistance with paying large bills, personal support to aid with medical visits and to assist in daily living, and running a womans' program of special interests/cooking/pampering etc.

It was whilst building relationship with the women, that they personally identified their need for help with reading and writing. Out of that need, there has been a significant investment of time and resources from interested partners, and as of February 2009, **ALL777** (Adults Learning Litera-

A whole of life approach to reading and writing with adults is highly successful.

cy777) began operating out of the Claymore HNSW Regeneration office.

There are no class groups; every student has time with one tutor so that they can learn at their own pace and without embarrassment. Not only are they taught reading and writing and comprehension they are also given personal support where necessary.

Every student who has taken part has made wonderful progress and has been successful in developing confidence in their abilities. Student's ages range from 17 to 65 years of age. For the best results the program requires students to come 3 times a week for an hour.

We have 6 students who are from other nationalities who are learning English as a Second Language (ESL). These students come from Sudan, Tonga, New Zealand, Samoa, and Syria. Three of these students are enrolled for TAFE courses for 2010.

For further information about the tuition please contact Heather or Janine on 0417682654 or 0423947702 respectively.

We commence teaching again in February 2010.



TAFE NSW - South Western Sydney Institute

NEW LAND NEW LIFE

“PATHWAYS TO PRIMARY INDUSTRY”



There is no shortage of creativity in Campbelltown!

Pathways to Primary Industry aims to assist refugees and DCALB communities from Western Sydney to develop skills and employment in agriculture. This program was initiated by Centrelink and is a partnership with a number of Western Sydney community and government agencies, with the aim of improving employment outcomes in the agriculture industry for people from refugee and other diverse cultural and linguistic background (DCALB) communities.

The proposed program has three main components:

- 1) **TAFE training** in language and horticulture skills provided through the Outreach section of Campbelltown TAFE and supported by Liverpool TAFE.
- 2) **Establishing networks within rural industries in Western Sydney** to increase job opportunities and provide work experience for the participants.
- 3) **Employment opportunities and referrals** through working with Employment Service Providers, Centrelink, refugee and community organisations.

Campbelltown TAFE Outreach together with Centrelink and other community organisations, Service for the Treatment and Rehabilitation of Torture and Trauma Survivors (STARTTS) and Migrant Resource Centres and Job Services Australia have partnered to develop a course especially for migrants and refugees.

These are people from culturally and linguistically diverse backgrounds who wanted an introduction course to access language skills and job opportunities in the area of primary industries. 38 people came for the information day and we selected 20 for the course on 22nd July 09. We had people from Korean, Sierra Leoneans, Burundians, Filipino and Colombians background.

18 participated in the course, which included 17 weeks of outreach in class employability and communication skills. Included in the course, was a field trip as well as 30 hours of work placements and “Meet and Greet” session.

The steering committee went on a few trips to search for work placement opportunities and TAFE did the risk assessments before putting students went on work experience.

The highlight of the course was the employment outcomes of the students. From the 16 who completed through the course, 10 students were employed in a nursery, 1 in a local motel as a gardener, 1 in security in North Sydney 1 as a hairdresser. **81% students became employed.**